



PRODUCT SHEET

NBN BROADBAND

Version 2.0



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Seamless Internet capabilities designed to maximise productivity

Why BlueReef Connect for NBN?

At BlueReef Connect, we make it simple to do business by connecting you whenever and wherever you are.

We provide nationwide service coverage, an extensive full suite of products, and simple to understand pricing, making us exceptionally easy to deal with.

We offer flexible and scalable technology through premium network infrastructures, allowing customers to implement and manage an effective telecommunications solution.

Whether you're looking for a small business internet connection, or an advanced multi-site network offering, BlueReef Connect has the capability and experience to set up the optimum infrastructure for your business.



Single provider for all your telco needs



Wide range of plan options



Simple to understand pricing



NBN: National Broadband Network

Our team is helping to prepare businesses for Australia's next generation Internet Connectivity Service.

BlueReef Connect provides five different access methods to connect you to the NBN.

Fibre to the Basement

Fibre to the Node

Fibre to the Premises

Fixed Wireless

Hybrid Fibre Coaxial

Fibre to the Curb

Contact **BlueReef Connect** today to discuss if NBN is available in your area



Plan: 100GB

Tier	Minimum Monthly Fee	Minimum 12 months	Excess Data
25.5	\$85	\$1020	\$2.50
25.10	\$90	\$1080	\$2.50
50	\$95	\$1140	\$2.50
100*	\$105	\$1260	\$2.50

Plan: 250GB

Tier	Minimum Monthly Fee	Minimum 12 months	Excess Data
25.5	\$90	\$1080	\$2.50
25.10	\$95	\$1140	\$2.50
50	\$100	\$1200	\$2.50
100*	\$110	\$1320	\$2.50

Plan: 500GB

Tier	Minimum Monthly Fee	Minimum 12 months	Excess Data
25.5	\$100	\$1200	\$2.50
25.10	\$105	\$1260	\$2.50
50	\$110	\$1320	\$2.50
100*	\$120	\$1440	\$2.50

Plan: 1TB

Tier	Minimum Monthly Fee	Minimum [00] months	Excess Data
25.5	\$110	\$1320	\$2.50
25.10	\$115	\$1380	\$2.50
50	\$125	\$1500	\$2.50
100*	\$135	\$1620	\$2.50

Plan: 2TB

Tier	Minimum Monthly Fee	Minimum 12 months	Excess Data
25.5	\$120	\$1440	\$2.50
25.10	\$125	\$1500	\$2.50
50	\$135	\$1620	\$2.50
100*	\$140	\$1680	\$2.50

*Not available on fixed wireless.

1. All prices quoted are exclusive of GST. 2. Dishonoured direct debit payments may incur a charge. 3. Acceptable Usage Policy applies. 4. If you choose to cancel your service or it is disconnected for any reason within the 12-month contract term you will be charged an early termination fee of \$200 (excl. GST). You must provide 30 days' notice to us to disconnect a service. 5. Customer Service Guarantee - You agree to waive the Customer Service Guarantee (CSG) when taking this service. If you do not choose not to waive your rights under the Customer Service Guarantee, we cannot provide you with this service. 6. We will deliver your service to the Network Boundary Point at your premises, which is defined as the physical port or 'UNI' on the NBN Network Termination or port on the Home Network Gateway if selected. The cabling that is required in your premises beyond the Network Boundary Point is your cost and responsibility, as is the provision of a suitable 240V AC power outlet. 7. You must obtain the consent of the property owner to have the NBN installation performed. 8. The installation will be performed during business hours, and you will need to be home to provide access for the installation technicians. If you select to take the Home Network Gateway and choose the Professional Installation option, a second appointment will be required. 9. A single static IP address is provided which may be changed due to technical and operational reasons by providing 30 days' notice. 10. Many factors affect speeds including but not limited to: network configuration, line quality and length, customer premises interference, traffic, hardware and software. 11. Data Allowance each month includes both Upload and Download traffic for that billing period and quota not used in a month is not carried forward to the next month. 1 Gigabyte (GB) = 1024 Megabytes (MB). 12. If you have chosen a shaped plan, once you have reached your usage allowance, the speed of your service will slow to 256kbps. 13. If you have chosen an unshaped plan, excess data used will be charged at \$2.50 per GB in 1 Mb increments (excl. GST). 14. The New Development Charge (NDC) which is a one-time charge of \$272.72 will apply to all new orders for NBN in new development locations, and applies to the first connection at a premise in a newly developed area (e.g. new housing estate/suburb or sub-division of existing property) with no pre-existing telecommunications infrastructure. 15. A Subsequent installation charge of [Insert Price] will apply to connections where NBN co are required to activate a copper pair to complete the installation. 16. Full Terms and Condition as per Application Form. 17. For more information about Speed Tiers please read our BlueReef Connect "NBN Speed Tiers" document at www.blureef.chat.

Get in contact with
BlueReef Connect today



Speed Tiers

Tier 12	Tier 25	Tier 25.10	Tier 50	Tier 100
<i>It's perfect for light web browsing, where only one device is likely to be connected to the internet at any given time.</i>	<i>Great for when there are a few of you, or where more than one device is connected to the internet at the same time.</i>	<i>Great for when there are a few of you, or where more than one device is connected to the internet at the same time.</i>	<i>Great for when multiple users are connected to the internet at the same time with higher requirements for things such as streaming and online gaming.</i>	<i>Ideal for customers doing data-hungry things such as downloading movies and music, playing video games online, or streaming live video and TV.</i>
This service is configured on a 12/1 NBN connection.	This service is configured on a 25/5 NBN connection.	This service is configured on a 25/10 NBN connection.	This service is configured on a 50/20 NBN connection.	This service is configured on a 100/40 NBN connection.
Many factors affect speed: <i>You will experience the following download speeds during peak hours (7pm to 11pm)</i>				
9Mbps	18Mbps	18Mbps	40Mbps	75Mbps

Factors affecting speeds

WiFi

In most instances, a connection over WiFi will be slower than if you were connected physically to your modem with a cable, particularly if there is a wall in the way or there are multiple users on the same WiFi network. WiFi performance can also be impacted by interference from surrounding devices and nearby users on the same channel.

Congestion Prioritisation

If there is a lot of "traffic" (i.e. lots of people downloading stuff at the one time) your internet speed can be impacted.

Equipment

Older or outdated equipment such as Modem's can affect the speed of your connection. Other equipment such as filters, sockets internal wiring may also cause speed issues.

Overseas Content

Content being downloaded from overseas servers can be lower than domestic content due to congestion on international pipes.

Type of technology

NBN has adopted a multi-technology mix which means that not every connection is the same, this will result in customers receiving different speeds depending on the type of technology they are connected to.

- **Fibre to the Premise:** (FTTP) Premises that are connected directly with Fibre, customers in most cases will receive the best possible speed available.
- **Fibre to the Node (FTTN):** Fibre connected to a Node and using the existing copper network to complete the connection to a premise.
- **Fibre to the Basement (FTTB):** Fibre connected to a building's communication room then utilising the existing technology in the building to connect a premise.
- **Fixed Wireless (FW):** Data travels from a transmission tower to a rooftop antenna which is connected to a network device connected to the premise. This is not a wired connection.
- **Hybrid Fibre Coaxial (HFC):** Fibre connected to a Node and using the existing Pay TV or cable network to complete the connection to the premise
- **Fibre to the Curb (FTTC):** Fibre connected to a Distribution Point Unit generally located inside a pit on the street and using existing copper network to complete the connection to a premise.

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