

# New Customer Application



## 1. Company/Personal details

Business name:	ABN/Existing BlueReef Connect A/C:		
Street address:	Suburb:	State:	PC:
Billing address:	Suburb:	State:	PC:
Director Name:	ID Number:	DOB:	
<input type="checkbox"/> Please tick if the billing address is the same as the street address			

## 2. Contact details

<b>Primary Contact:</b>	Email:	
Position/Title:	Mobile:	Phone:
<b>Onsite IT Support Contact:</b>	Email:	
Position/Title:	Mobile:	Phone:

## 3. Email Billing: Yes No

## 4. Portal user name and password:

Username:	Password:
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## 5. Payment method

Please tick one box only

Direct Debit from Bank Account - **complete Section A only**       Direct Debit from Credit Card - **complete Section B only**

**SECTION A - Direct Debit request and authority to debit**

I request and authorize BlueReef Connect (63 133 867 571) to arrange for the amount due on the BlueReef Connects invoice(s) to be debited on or after the due date per the invoice, to be debited through the Bulk Electronic Clearing System from an account held at the financial institution identified below, subject to the Direct Debit Terms and Conditions listed on this New Customer Application form.

Company:	ABN:
Account Name:	Financial Institution Name:
BSB:	Account Number:
<b>Authorised Signatory</b> (Print name)	<b>Signature:</b>
Position/Title:	Date:

**SECTION B - Credit Card debit authority (VISA, MasterCard and American Express cards accepted)x**

Where payment method is Credit Card or Debit Card, I authorise BlueReef Connect (63 133 867 571) to charge the account nominated.  
A surcharge of 2.5% will be applied to payments made using VISA and Mastercard, and 4.5% for payments using American Express (AMEX).

Credit Card No.:                    /                    /                    /	<input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> AMEX	Exp. Date:                    /
<b>Name on Card</b>	<b>CCV No.:</b>	<b>Cardholder's Signature</b>

## 6. Direct Debit: Terms and Conditions

1. By signing this document, The Customer authorises Telcoinabox Operations Pty Limited (trading as Telecommunications Payment Services), Direct Debit User ID 314572 to debit The Customer's account detailed in the Schedule below on behalf of the Company. 2. Debits may be in any amount and at the time due according to the arrangement between the Customer and the Company concerning charges incurred by the Customer and services provided by The Company. This authority remains in force until you notify the Company that you wish to cancel it. 3. We agree to be bound by this agreement when we receive your Direct Debit details complete with the particulars we need to draw an amount under it. 4. We only draw money out of your account in accordance with the terms of your agreement with the Company. 5. On giving you at least 14 days' notice, we may: Change our procedures in this agreement; Change the terms of your Direct Debit; or Cancel your Direct Debit. 6. When contacting us, you may ask us to cancel your Direct Debit. Please be aware that if direct debit or card charge is required for your service and you ask to cancel or vary the terms of your Direct Debit, this may also involve cancellation of your service with us (and may result in costs and charges). 7. You may dispute any amount we draw under Direct Debit by contacting us, detailing your customer reference details and your bank account or credit card number as applicable. You must provide a detailed explanation of the basis for the dispute to assist in a resolution. 8. We deal with any dispute by the following procedure: We will investigate the dispute, and where necessary you are expected to provide your cooperation. This cooperation may include contacting your bank, providing account statements, or other means of substantiating a dispute. While a dispute is being investigated, you may request that we suspend pending payments until a resolution is reached. Please note that we will keep written record of dispute proceedings to assist in dispute resolution. 9. If the day on which you must make any payment to us is not a business day, we will draw on your account under your Direct Debit on the following business day. If your financial institution rejects any of our attempts to draw an amount in accordance with your Direct Debit, we may continue to seek that payment and recoupment of any fees incurred by us as a consequence of that rejection until all amounts due are paid. 10. We will not disclose to any person any information you give us on your Direct Debit, which is not publicly available, unless you dispute any amount we draw under your Direct Debit and we need to disclose any information relating to your Direct Debit or to you or your financial institution to resolve the dispute. 11. To contact us in accordance with the above, please use the contact details available on our website by clicking on the link "Contact Us".

## 7. Privacy and Spam

We will collect personal information about you or information about your company, including but not limited to your electronic contact details such as email address and telephone numbers for the purpose of administering the services for which you apply, and as set out in our privacy policy, which is available at [www.blureef.chat](http://www.blureef.chat)

If you would prefer that we do not use your personal information and/or business information for direct marketing and/or for sending commercial electronic messages, please check this box.

## 8. Credit checks

Prior to accepting your application, you have provided to us all information relevant to our assessment of your credit rating. You consent and acknowledge that you: Understand that the Privacy Act 1988 (Cth) allows us to give a credit reporting agency certain personal information about you; The information we disclose to a credit reporting agency includes 60 days overdue and for which debt collection action has started, information that in our opinion you have acted fraudulently or shown an intention not to comply with your credit obligations, and cheques drawn by you for \$100 or more which have been dishonoured more than once; Agree to our obtaining from a credit reporting agency a credit report containing information about your personal credit worthiness for purposes of assessing your application and assisting in collecting overdue payments, and to our obtaining information about your commercial activities or commercial credit worthiness from any business which provides information about the commercial credit worthiness of persons, your accountant or any other supplier to you; Agree to our giving to and obtaining from any credit provider named in your application or in a credit report on you issued by a credit reporting agency, information about your credit arrangements for the purpose of assessing your application, notifying a default by you, allowing another credit provider to ascertain the status of your arrangements with us where you are in default with one or more other credit providers and generally assessing your credit worthiness; and Understand the information exchanged can include any information about your business, personal and/or commercial credit worthiness, credit history or credit capacity which the Privacy Act allows credit providers to give to or receive from each other.

## 9. Authorisation

I have read and understood BlueReef Connects (63 133 867 571) Standard Form of Agreement and agree to the terms and conditions outlined in this agreement. I understand that all bills are delivered by email delivery and that Direct Debit from either a bank account or credit card is required.

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**Authorised Signatory** (Print name)

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**Signature**

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**Position/Title**

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**Date**

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**Email**