



# HOSTED VOICE Application Form

## 1. Company details

<b>Business name:</b>	<b>ABN:</b>
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*Site address and contact details*

<b>Unit/No.:</b>	<b>Street:</b>	
<b>Suburb:</b>	<b>State:</b>	<b>Postcode:</b>
<b>Site Contact Name:</b>	<b>Site Landline No.:</b>	
<b>Contact Mobile No.:</b>	<b>Contact Email:</b>	

## 2. Porting details

<input type="checkbox"/> Yes <input type="checkbox"/> No	<b>Porting Installation Fee:</b> <input type="checkbox"/> Cat C (1-5 numbers) \$165 OR <input type="checkbox"/> Cat C (6-100 numbers) \$264 <input type="checkbox"/> Cat A (per number) \$33 <input type="checkbox"/> 1800/1300 (per number) \$82.50
If yes, please fill out a PAF (Port Authorisation Form) and return it along with this Hosted Voice application form & copy of previous invoice.	

## 3. Site addresses

Street Address	Suburb	State	Postcode

## 4. Extension & Calls Bundle Plans\*

Plan	Price	Contract Term	Quantity	Total
Value Plan (Calls Included): The below plans include local, national & mobile calls. Excludes 13/1300 number calls & International calls.				
<input type="checkbox"/> Standard Desk Phone & Extension	\$59.95 each	36 Months		\$
<input type="checkbox"/> Cordless Phone & Extension	\$59.95 each	36 Months		\$
<input type="checkbox"/> Reception Phone & Extension	\$72 each	36 Months		\$
<input type="checkbox"/> Conference Phone & Extension	\$102 each	36 Months		\$
<input type="checkbox"/> Extension Value Plan	\$42 each	36 Months		\$
PAYG Plans (untimed calls to local & national numbers & 13/1300 numbers, timed calls to mobiles & international numbers.)				
<input type="checkbox"/> Standard Desk Phone & Extension	\$34.45 each	36 Months		\$
<input type="checkbox"/> Cordless Phone & Extension	\$34.45 each	36 Months		\$
<input type="checkbox"/> Reception Phone & Extension	\$40.50 each	36 Months		\$
<input type="checkbox"/> Conference Phone & Extension	\$76.50 each	36 Months		\$
<input type="checkbox"/> Extension PAYG	\$16 each	36 Months		\$



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PBX Activation Charge	\$110
Total Monthly Charge	\$

## 5. Additional Hardware, DID & other services (optional)

Choose your Hardware

Item	Monthly Unit Price*	Qty	Total Price
Hardware: Side Panel Expansion Module (for Enhanced Reception Desk Phone)	\$12.95		\$
DID numbers (Direct in dial phone numbers)	\$0.80		\$
Mobile Application (Android & IOS)	\$4.95		\$
Windows Application	\$4.95		\$
Both Windows & Mobile Application	\$9.95		\$
		<b>Total Cost</b>	<b>\$</b>

Please tick if delivery address for hardware is different to the service address and fill out below.

Unit/No.:	Street:	
Suburb:	State:	Postcode:

\*based on 36-month contract

## 6. Deployment costs^

Deployment Costs	Quantity	Unit Price	Sub-total
<p><b>Installation of phones, and configuration of phone system.</b>            This price doesn't include network cabling, installation or modification of a network or network devices, changes to computer systems or any other element beyond the setup of the phone system and it's basic installation.</p> <p><i>Note: Offices to be located within 50KM of Darwin.</i></p> <ul style="list-style-type: none"> <li>Up to 5 Extensions / Handsets: \$1650+GST</li> <li>Up to 10 Extensions / Handsets: \$1925+GST</li> <li>Up to 15 Extensions / Handsets: \$2200+GST</li> <li>Up to 20 Extensions / Handsets: \$2475+GST</li> <li>Up to 25 Extensions / Handsets: \$2750+GST</li> <li>Up to 30 Extensions / Handsets: \$3025+GST</li> <li>Over 30 Extensions / Handsets will require a special quote.</li> </ul>			\$
<p><b>Voice Recordings (for Auto Attendants, etc.)</b></p> <ul style="list-style-type: none"> <li>Per recording message (i.e. for afterhours message): \$150+GST</li> </ul>			\$
		<b>Total Cost</b>	<b>\$</b>



^This cost will be subject to a remote / onsite site survey being completed.

**7. Total Roundup**

	Total
One time Charges	\$
Monthly Charges	\$

**8. Additional notes**

Office Use Only

**9. IP telephony: Terms and Conditions**

1. All prices quoted are exclusive of GST. 2. In order to access the service, you may need a dedicated fixed line broadband Internet connection, such as ADSL2. You will also need an IP phone and may need extra hardware depending on your set up, e.g. router and switches. 3. We recommend that the Service be accessed with hardware supplied or approved by us, using a broadband ADSL or SHDSL service supplied by us to our specifications. Additional charges will apply if we provide support on customer provided hardware and support on customer supplied hardware will be best effort only. 4. The broadband speed required for the Service will depend largely on your network demands. Data transmission demands on your network may cause the bandwidth available for voice transmission to be limited if voice and data share the same connection. 5. Extra charges will be incurred for freight for any hardware. 6. Porting is charged per end user site (see: PAF – Port Authorisation Form). 7. International Calls are allowed by default; if you require this feature to be blocked, please contact Tropical Business Solutions Pty Ltd trading as Tropical Communications support or your account manager. 8. Early termination fees will apply to a minimum term agreement; if you cancel your service prior to the end of your contract term, you must give us 30 days’ notice and you will incur an Early Termination Fee (ETF) equal to your minimum monthly commitment as per your agreement with us multiplied by the months remaining in your contract. 9. The minimum term will commence upon the later of i) when your application is accepted by us; or ii) when your services are connected. 10. Fair Use Policy applies. 11. All hardware leased is to be returned in the same condition it was leased to you. Where phones have been damaged, you will be responsible for its replacement cost (\$400 for the reception desk phone, \$200 for the standard desk phone, \$300 for the cordless phone & docking stations, \$850 for the conference phone). 12. If at the end of the lease term you don’t return the leased asset, we will charge you for the full outright cost of the handsets (\$400 for the reception desk phone, \$200 for the standard desk phone, \$300 for the cordless phone & docking stations, \$850 for the conference phone). We can retrieve handsets for you at the end of the term, however labor costs associated with this will be at your cost (\$130+GST per hour). 13. We will continue to charge the monthly rental fee even when the contract has finished until a new contract is established or the handsets are returned to Tropical Business Solutions Pty Ltd trading as Tropical Communications & BlueReef Communications.

**FOR EXISTING CUSTOMERS ONLY**

- Please tick if you authorise the use of the existing payment method on file.
- Please tick if you wish to use a different payment method.  
You will need to complete the customer application form and submit it along with this application form.

**10. Authorisation**

I have read and understood Tropical Business Solutions Pty Ltd, trading as Tropical Communications & BlueReef Connect (ABN 63 133 867 571) Standard Form of Agreement and agree to the Tropical Business Solutions Pty trading as Tropical Communications & BlueReef Connect Hosted Voice Application terms and conditions outlined in this agreement. I understand that all bills are delivered by email delivery and that Direct Debit from either a bank account or credit card is required.

\_\_\_\_\_  
**Authorised Signatory** (Print name)

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Position/Title**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Email**