Phishing Emails

Information Sheet



Phishing emails are emails sent to you or to your business to gain access to your data or to trick money out of your company (or clients).

These emails are Frauds, scheming and scams – attackers commonly target unsuspecting email accounts hoping to make a quick buck, hijack bank details, find passwords, and all kinds of private information.

The worst part is: these can come from someone you already know and trust – without their knowledge – something we won't dig into too much in this information sheet.

Having an antivirus or spam filter is not enough. It's like opening your door willingly to a stranger. Clicking on links or downloading anything from emails can still harm your computer, or worse – compromise your information where attackers have access to everything.

How to spot phishing emails:

In this information sheet we are going to show you 6 different examples of ways a phishing email can present in your inbox;

1. Check the sender's email address - not just the name.



Tue 26/02/2019 7:49 AM

Xero Subscription Notifications <brad.dawson@bellyofthebest.com> Your latest Xero subscription invoice



Fri 1/03/2019 11:15 AM

Australia and New Zealand Bank < security@anz.com.auu Security notice #914510

2. Not expecting an invoice or payment?

Call and check with the real company over the phone if they sent you it. **<u>Do not</u>** respond to the email or click any links or attachments until you are sure.

The ASIC invoice for transaction 1-14W72U23 dated 22/02/2019 is available from the following link:



Select this link to view, save or print the information. This link will remain active for 28 days.

Information Sheet: Phishing Emails



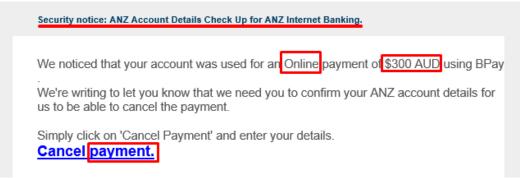
3. <u>Always</u> hover over links & attachments first.

This is a safe way to see where links <u>really</u> want to take you. Many phishing emails can still have actual, real links from companies they trying to impersonate. Be vigilant.



4. Stay vigilant – look for mistakes.

Typos? Spelling errors? Something not look right? Don't touch it. Check with your IT company or ask some co-workers if they can see anything fishy.



5. Attacks can look like they're from real, known addresses.

This is called spoofing. It's not uncommon, and the sender's email account can look to be correct. Attackers can try to make it look like your account has already been hijacked, threatening to release information. Don't fall for it – contact your IT company.



Information Sheet: Phishing Emails



6. Or come from your friend, family, or co-worker.

Someone you know has shared a document to you. It may not have any context, may be super vague, and ask you to click on a link to see a document or file. Don't do it.



Wed 6/03/2019 12:57 PM

Example <youknowthisperson@compromisedaccount.com.au>

Document#98228

To

Please see below document

https://mardalecomau-my.sharepoint.com/:b:/g/personal/anna_mardale_com_au/Ef6li0j4UGplhAwn5nwNhj0BUifTadyH2FLbjlbdHgamQQ?e=El29vB

Kind regards,

Joe Bloggs Example Company NT

What happens if our business is attacked?

If the worst does happen, time can be a factor.

Contact BlueReef Technology for an immediate assist to help mitigate any problems as the result of a phishing attack.

Phone: 08 8922 0000

Email: help@bluereef.tech